

## TRICARE ACD Manual Change Webinar: Comprehensive ACD Manual Changes Overview

March 24, 2020















### Agenda



- Welcome and Introduction of Speakers
- New TRICARE Operations Manual (TOM) Chapter 18, Section 4 Published March 23, 2021
- ACD Change: Road to Revision
- Overview of Revised Manual
- Implementation Timeline
- **■** Upcoming Webinars
- Submission of Questions

### Webinar Housekeeping



- Phone lines are in listen-only mode
- Questions may be submitted via the ACD email (<u>dha.acd@mail.mil</u>) or via the Q&A box in the Adobe Connect platform
- Please be respectful with your questions/comments
- Webinar is being recorded
- Slides and a PDF of the manual are available for download via Adobe Connect during the presentation in the downloads box
- Slides will be posted on <a href="www.health.mil/autism">www.health.mil/autism</a> following this presentation

### **ACD Manual Changes – Published**



- TRICARE Operations Manual Chapter 18, Section 4: "DoD Comprehensive Autism Care Demonstration"
  - ☐ Published: March 23, 2021
- https://manuals.health.mil/pages/DisplayManualHtmlFile/ e/2021-03-23/AsOf/TO15/C18S4.html

### **ACD Change: Road to Revision**



- Industry Input/Collaboration with Many Stakeholders
  - MHS providers
  - ☐ Family feedback
  - ABA providers
  - Advocates
  - ☐ Leading researchers
- Literature/Research
- Commercial/Medicaid Plans
- Available Practice Recommendations
- ACD Medical Records Documentation
  - ☐ Treatment plans
  - ☐ Session notes
- Previous DoD OIG Reports/Audits

### **ACD Change: Road to Revision**



- ACD Priorities/Driving Forces:
  - ☐ Increased need to provide more support to families
  - ☐ Comprehensive approach to care "Comprehensive ACD"
  - ☐ Commitment to ensure all TRICARE-eligible beneficiaries diagnosed with ASD reach their maximum potential through:
    - Enhancing beneficiary and family support
    - Improving outcomes
    - Encouraging parental involvement
    - Improving utilization of management
    - Revising coverage of Adaptive Behavior Services (ABS) codes

#### **ACD Overview of New Manual**



- 1. Purpose
- 2. Background
- 3. Demonstration Goals
- 4. Beneficiary Eligibility
- 5. Covered Services
- 6. Autism Services Coordination

- 7. Parental and Family Support
- 8. ABA Services
- 9. ACD Requirements
- 10. Effective Date and Duration
- 11. Definitions

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### **Areas of Change**



■ Beneficiary Eligibility – Diagnosis requirements; ECHO extension, Non-clinical support

■ <u>ASN</u> – Specialized care managers/coordinators that are assigned to each new family entering the ACD

■ Parent/Family Support – New Contractor responsibilities to support parents/families

### **Areas of Change: ABA Policy**



- Provider Requirements (8.2-8.5)
- Referral/Authorization (8.6.1/8.6.2)
- Outcome Measures (8.6.4)
- Medical Team
  Conference (8.6.5)

- Documentation (8.6.7)
- Discharge Planning (8.8)
- Quality Monitoring and Oversight (8.9)
- Exclusions (8.10)
- CPT Codes (8.11.6)
- Reimbursement Rates (8.11.7)

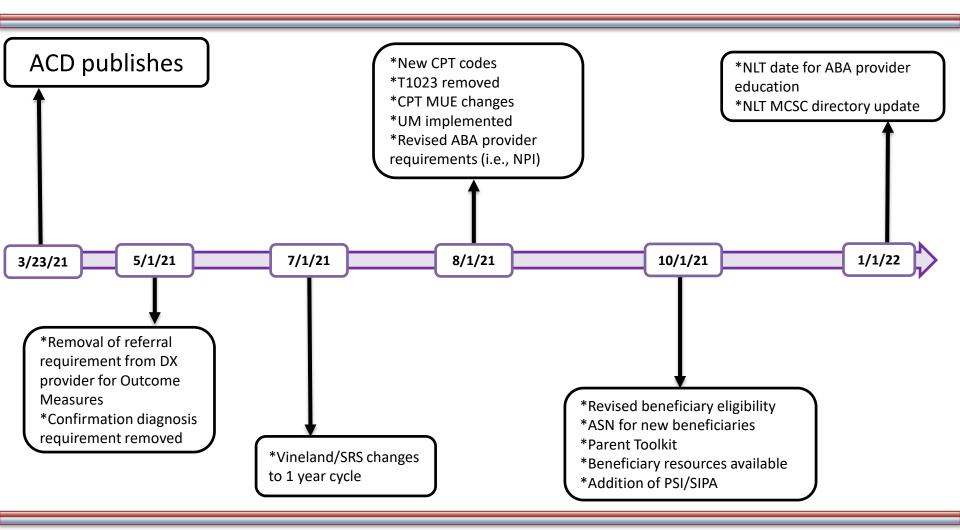
### Areas of Change: Contractor Requirements



- <u>Utilization Management</u> Clinical necessity reviews of all TPs
- <u>Additional Contractor Responsibilities</u> Additional requirements for the Contractor
- <u>Outcome Measures Oversight</u> Contractor requirements for collection of valid measures
- Provider Networks Access to care

### **Phased Implementation Timeline**





### Phased Implementation Timeline cont.



■ Contractors will be implementing these changes

■ Please be patient

■ Direct all policy change questions to DHA until the Contractors' processes are established

### **Upcoming Webinars**



### ■Series of Meetings:

- ☐ April 7, 2021 @ 1300 ET— ASN and the Comprehensive Care Plan
- ☐ April 16, 2021 @ 1200 ET ABA Benefit (8.0)
- ☐ April 21, 2021 @ 1300 ET Other Important Changes

### ■Submit Questions in Advance

- ☐ Please submit all questions and we will address accordingly
- ☐ Questions will be addressed during relevant webinars
- ☐ Do not send PII/PHI to the ACD email

### **GovDelivery**



# Subscribe to the ACD Group on GovDelivery at:

https://public.govdelivery.com/accounts/USMHS/subscriber/new



### Please submit policy questions regarding this manual change to the ACD email

dha.acd@mail.mil

Do not send PII/PHI